



Accessibility Policy for Persons with Disabilities

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The management team of Fritzall is vitally interested in all their customers and potential customers. This interest includes providing reasonable and equal opportunity access to persons with disabilities, so they may obtain, use and benefit from, the goods and services that Fritzall provides to all.

Fritzall will endeavor to ensure that the dignity and independence of disabled persons are upheld throughout all transactions. Assisted devices shall be provided where practicable, to help facilitate the transaction.

Fritzall has trained all office staff to be able to communicate, to the best of their ability, with customers who have disabilities, and to do so in a respectable manner that takes into account the person's disability.

Fritzall will welcome support persons and allow guide dogs or other service animals to accompany a person with disabilities into the office.

Fritzall will be pleased to discuss any method it has put in place to help persons with disabilities and will welcome comments and ideas to make improvements to current procedures.

To maintain a successful working environment with customers with disabilities and ensure they have equal access to our goods and services is our privilege and responsibility.

Kerry Campbell
President
Fritzall